

Stray Dog Product Warranty

The Equipment Guys, Inc. warrants, the original purchaser, our manufactured equipment will be free from defects in material and workmanship under normal use:

- Lifetime Warranty – Welds & Frames
- One Year Warranty – All moving parts
- 60 Day Warranty – Upholstery Tears

Out-of-Box Manufacturer's Warranty

Damaged or missing items must be reported within 72 hours of receipt. If a shipment arrives damaged, or if there is damage to the box, you must:

- Note damage on the bill of lading and have the driver sign it to acknowledge the damage.
- Contact The Equipment Guys Customer Service upon receipt at 614-871-9220 or customerservice@equipmentguys.com, to begin the claim process.
- Save the box and merchandise for inspection.
- You will need to take photos of the damaged packaging, as well as damage to the item.
- Bars = warranties against manufacturer defects only, this does not include bending.
- Shipping costs are not covered under warranty.

Thank you for your interest / purchase of our products. If you have any questions or concerns please contact sales@equipmentguys.com. Stray Dog Strength is a premium brand of strength training equipment that has been manufactured in Ohio for over 18 years. We continue to strive to build the very best equipment and would welcome any feedback you may have.

Matt Purdy
President



185 Westgate Drive, Newark OH 43055
www.equipmentguys.com Phone (614)871-9220 Fax (614)871-9271

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Equipping Athletes



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